



Augusta Flooring

Fine Appalachian Hardwoods

LIMITED WARRANTY GUIDELINES

Prefinished solid hardwood flooring produced by Augusta Flooring is warranted for 50 years (in residential applications) and 5 years (in light commercial applications) from the date of purchase.

When proper installation procedures are followed, our pre-finished flooring is warranted against finish wear to bare wood within the warranty period or for as long as the original purchaser owns the floor, whichever is shortest.

- This warranty is limited to the original purchaser and is not transferable.
- Flooring will be free from manufacturing defects, not to include natural character marks such as knots, color variation or grain figure, which are subject to proprietary grading guidelines. .
- Installed flooring is considered accepted by the purchaser and is not covered by this warranty. Any unacceptable defect that cannot be hidden or trimmed should not be installed.
- Given that wood is a naturally variable material produced to random lengths, a waste range of 5% to 10% should be considered when purchasing pre-finished flooring.
- Prior to installation, flooring must be allowed to acclimate (reach equilibrium moisture content) to the environment in which it will be installed. Flooring is manufactured to be within a moisture range of 6% to 8% given controllable normal variation. Solid hardwood flooring should not be installed below grade or over radiant heating systems.

LIMITATIONS AND EXCLUSIONS

- Damage incurred during installation is not warranted.
- Damage to include scratches, dents, voids, stains and abrasions occurring as a result of negligence, abuse, improper maintenance, insect infestation after the time of manufacture, or other abnormal use is not warranted.
- Damage incurred during handling and/or shipment is not warranted.
- Damage incurred as a result of manmade or natural disaster, or fire is not warranted.
- Color change resulting from exposure to UV light is not warranted.
- Dimensional changes and/or distortions resulting from fluctuations in environmental conditions are not warranted.
- Flooring installed below grade is not warranted.
- Incidental damages such as hotel, meals, moving/storage expenses or repair replacement of items such as mouldings, millwork, cabinetry, etc. are not warranted. Manufacturer liability/obligation is limited to either product replacement or repair at the discretion of the manufacturer. Under no circumstances shall manufacturer liability exceed the total paid by the purchaser for flooring.
- Labor cost for purchaser/homeowner installed flooring is not warranted.



www.augusta-flooring.com