

FLOOR & DECOR SOLID WOOD FLOORING

General Rules for Installation of Floor & Decor Hardwood Flooring

- Expansion space must be allowed at all vertical obstructions, including walls, thresholds, pipes, cabinetry, or where flooring may meet stone, ceramic, or any flooring that will be level with the finished hardwood. Expansion space must be allowed regardless of season during which installation is taking place.

- Floor & Decor solid strip or plank flooring should always have a minimum of 1/2" expansion at all edges.

- The flooring may be installed above, on or below grade. • Grade level indicates the height of the subfloor in relationship to the soil level at the exterior of the structure.

NOTE: Proper drainage is defined as grading that sheds water at least 6' from the structure.

Nail Down

Floor & Decor flooring can be nailed to any structurally sound wooden subfloor, on or above grade only. If installing over a crawl space or an unheated basement, a vapor barrier (minimum 4 mil.) must be installed. After the barrier is installed, nail the flooring according to the recommendations of the nailing machine manufacturer. Manual or air driven nails or staples may be used. Minimum length of fastener should be 1 1/2".

Direct Glue Down

All Floor & Decor products can be installed using direct glue methods. However, the proper, recommended adhesives will vary according to the product being installed, the grade level of the jobsite and the subfloor conditions. Use only recommended adhesive types for glue down installation. Always use the proper trowel. Always read and follow all recommendations of the adhesive manufacturer.

Direct Glue Method

- Floor & Decor solid strip flooring may be glued directly to any structurally sound subfloor, on any grade level. Use only Floor & Decor approved adhesives. Allow expansion space of 1/2" at all vertical obstructions.

Subfloors

- Before installation, all subfloors should be: structurally sound, dry, clean and flat. Wood subfloors should be inspected to assure that subflooring material, both solid planks and plywood, is properly attached to the joists or other framing structure. Underlayment should always be fastened to the structure of the subfloor, using adhesive and nails or staples. If there are weak spots or squeaks, they should be corrected before installation begins.

- Concrete subfloors should be steel—reinforced slab construction, smooth finished and fully cured, regardless of grade level.

- All subfloors must be dry before installation.

Wood: See your sales person for details.

Concrete: See your sales person for details.

- All subfloors must be clean. If new construction, all construction debris should be removed, including drywall, texture and paint. Floors should then be broom clean. If installing direct glue flooring material, you must follow adhesive manufacturer's recommendations for removing contamination from the floor before proceeding with the installation.

- If installing over existing flooring, the subfloor must be free of all contaminants such as wax or oils before using any direct glue methods. Read and follow adhesive manufacturer's recommendations for cleaning before installing new flooring.
- All subfloors must be flat to within 3/16" in any 10—foot span. Use a string or a straight edge to check for high or low areas in the subfloor. High spots or ridges can be sanded or ground, and low areas can be leveled using accepted cement—based products.

General Maintenance

All Floor & Decor hardwood floors

- All floors should be kept free of dust and grit. Use a broom, untreated dust mop or canister vacuum (without powerhead) to remove dust and grit. Clean floors and any approved hardwood floor cleaner. Read and follow cleaner manufacturer's instructions for cleaning. Use only cleaners that are specifically formulated for cleaning hardwood floors.
- Do not flood floors. Do not use abrasive cleaning pads.
- For difficult cleaning chores, use a small amount of mineral spirits on a clean cloth. Follow with wood flooring cleaner.

Specific Installation Instructions

Installation Instructions for Floor & Decor flooring product
Floor & Decor flooring may be installed using any of two methods:
Glue, Nail Down

General Information

Allow product to acclimate for a minimum of 72 hours. Moisture testing must be performed prior to install to assure the woods moisture content is within 3% of the subfloors moisture content. Heat or air conditioning should be operating. Cartons should be open during acclimation. Always allow 1/2" expansion space at all vertical obstruction.

Direct Glue Method

Floor & Decor Solid Strip flooring may be glued directly to any structurally sound subfloor, or any grade level. Use only Floor & Decor approved adhesives. Read and follow adhesive manufacturer's label instructions. Allow expansion space of 1/2" at all vertical obstruction.

Nail Down Method

Be sure to use a nailer that is recommended for use with the thickness of the solid strip and planks of this type. A plastic vapor barrier should be installed over the wood subfloor before installation. Follow nailer manufacturer installation recommendations for nail spacing and placement. Floor & Decor flooring can be nailed to any structurally sound wooden substrate, on any grade level. If installing over a crawl space or unheated basement, a vapor barrier (minimum 4 mil.) must be installed. After the barrier is installed, nail the flooring according to the recommendations of the nailing machine manufacturer. Manual or air driven nail or staples may be used. Minimum length of fastener must be 1 1/2", spaced approximately 6" apart, and within 3" of each end.

HARDWOOD WARRANTY

Residential Warranty
Floor & Decor Natural Hardwood Flooring

Floor & Decor extends the following warranty features to our customers. As you enjoy the beauty of your new Floor & Decor Natural Hardwood floor, please remember that each piece is a product of nature. Each piece of

Floor & Decor Natural Hardwood flooring will be different from every other piece, and will carry the individual character of nature itself. No two pieces will be exactly the same.

This warranty is extended only to the original purchaser of the Floor & Decor floor, for as long as you own your home. The warranty is not transferable.

Pre Installation Notice: If any defect is visible at the time of installation, it is the responsibility of the installer to NOT install that piece. Always allow 5% extra for cutting allowance.

WEAR LAYER WARRANTY

The wear layer finish carries a 25 year wear—through warranty from the date of purchase when used in your residence. It is important to keep the floor free of dirt, dust and other abrasives that can cause excessive wear. Note: This warranty does not apply to scratching or loss of gloss that can result to any urethane finished hardwood floor as a result of normal traffic.

LIFETIME STRUCTURE WARRANTY

YOUR NEW FLOOR IS WARRANTED FOR A LIFETIME against manufacturing defects, as long as you own your home. If the structure of your floor should fail due to manufacturing defects, we will replace the defective product.

IF YOU HAVE A PROBELM

In the unlikely event that you should have a claim, please contact the dealer where you purchase the floor. It is the responsibility of the purchaser or home owner to initiate any inspection of the flooring to determine the cause of the problem. If the problem is caused by a manufacturing defect, Floor & Decor will repair or replace the damaged piece(s) according to accepted industry standards, at our option.

If you cannot contact the dealer, or need additional assistance, please call Floor & Decor at 404-471-1634, or write to our headquarters at:

Floor & Decor Outlets of America Inc.

2233 Lake Park Drive, Suite 400
Smyrna, GA 30 080, USA

Please provide a proof of purchase with date for claims to be processed. Floor & Decor reserves the right in all cases to make an inspection of the installation, and may require samples to be removed from the floor before processing a claim.

Exclusions:

Floor & Decor Natural Hardwood Flooring is a product of nature. Naturally occurring variations and character are not considered manufacturing defects. Flooring pieces that are obviously damaged or otherwise unsuitable should not be installed. A 5% allowance for cutting is standard in the industry. Floor & Decor Natural Hardwood Flooring is always susceptible to normal color change due to the sun's ultraviolet rays. Sun fade is not a manufacturing defect. Installation of drapes or ultraviolet resistant coatings on windows may be advisable in some cases. Damage due to water or moisture is not a manufacturing defect. We do not warrant any installation. Scratches, gouges or indentations are not factory defects. Floor & Decor does not warrant any product that are sold as "bargain", "cabin" seconds or non-standard products. This warranty is the sole and complete statement of Floor & Decor flooring, and is in place of all other Warranties, express or implied. Floor & Decor assumes no liability for incidental or consequential damages or injuries. Some states do not allow the exclusion of limitation for incidental or consequential damages. In the case, these limitations may not apply to you. This warranty gives you specific legal rights, and you have other rights that vary by state. All legitimate claims will be settled by Floor & Decor at the sole discretion of Floor & Decor. Settlement may include repair, refinishing or replacement of affected flooring pieces.

HARDWOOD WARRANTY

Residential Warranty

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