



Comfort - Performance - Luxury

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Sentinel Protect Infinity

Residential Limited Lifetime Warranty

Foam Products Corp. warrants for a lifetime pro-rated period that the **Sentinel Protect Infinity** underlayment will conform to the published product specifications, subject to manufacturing tolerances, and will be merchantable for the ordinary purposes for which such goods are used and will be free of defects in material and workmanship at the time of shipment. Use for this product is an underlayment below **all** manufacturer's vinyl plank/ LVT, LVP, WPC, SPC, laminate, **with or without pre-attached pad**, solid and engineered wood flooring and carpet tiles for improved sound control and moisture vapor transmission protection in residential and multi-family/condos properties (excluding school dorms/apartments).

Glue down installations: Trim the lip flush to the foam. Flooring planks and tiles designed for glue down installation must have the underlayment glued to the subfloor with either an acrylic spray adhesive or trowel applied pressure sensitive acrylic adhesive. Allow the adhesive on the subfloor to cure/flash before installing the underlayment. Use of chair pads and furniture leg pads on the floor is required for rolling chairs and furniture legs. Gypcrete subfloors must be primed before glue down installation for optimum adhesive bonding.

Floating/lock & click installations: the underlayment can be installed without adhesive, roll out and attach each row with the attached lip & tape system. This warranty applies to the installation of flooring listed above when used in strict accordance with both the flooring manufacturers and the Sentinel Protect Infinity written installation instructions including but not limited to; acceptable subfloor type and flatness, moisture/temperature and expansion requirements. **Shrinkage of vinyl plank flooring is NOT caused or controlled by the Sentinel Protect Infinity underlayment. It is due to the inherited properties of some vinyl flooring. Should shrinkage of the flooring occur, FPC is not responsible.**

• Exclusions:

The warranty does not cover damages to Sentinel Protect Infinity, or the installed flooring caused by, *but not limited to*:

- Outdoor applications.
- Custom work such as medallions and borders
- Abuse, misuse or defects with the vinyl flooring.
- Standing water, fire, floods or natural disasters.
- Damages resulting from installation errors, or from improper maintenance.
- Failure to follow the **Sentinel Protect Infinity** printed installation instructions and tolerances.
- Excessive uncontrolled moisture and/or temperature.
- Water damage due to any leaks, including, but not limited to leaks in walls, windows or floors.
- Water damage due to faults or failures of the plumbing system or drainage system.
- Improper substrate leveling and preparation, as well as any defects or failures of patch compounds, fillers, adhesives, or other subfloor leveling compounds which can affect the performance of the **Sentinel Protect Infinity**
- Subfloors not level to within the flooring manufacturer's installation instructions and tolerances.
- Indentations and wear to the vinyl flooring caused by heavy objects such as furniture, appliances, rolling chairs, etc.

Warranty Action:

Foam Products warrants that it will (one time only) at its sole discretion, repair, replace, or reimburse on a (sq.ft.) basis its product should it fail to maintain its intended purpose after installation. Foam Products will reimburse purchaser the original purchase price of the damaged flooring planks/tiles in the affected area which Sentinel Protect Infinity underlayment was originally installed, including reasonable replacement labor resulting solely from a defect in Sentinel Protect Infinity. If Sentinel Protect Infinity is no longer available, it will be replaced with a similar quality product. This exclusive warranty will be effective only if the Sentinel Protect Infinity underlayment is installed and maintained in full compliance with the underlayment instructions, recommendations and specifications. Foam Products reserves the right to have an onsite inspection report performed by an independent flooring inspection company for the purpose of determining the actual cause of any damage in advance of any replacement work. Submittal of the flooring manufacturer's product warranty and a copy of the original materials and labor (invoices) are required. All claims repaired and/or replaced without prior written authorization will void the warranty. Foam Products is not responsible for replacement costs associated with subfloor preparation, moldings/doors and other sundries and their installation, travel, meals or lodging expenses, furniture moving, loss of use, or any other incidental and/or consequential damages due to product replacement. *This warranty applies to the original purchaser and is non-transferable. A claim must be sent to Foam Products with the original receipt of purchase. This exclusive warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which can vary from State to State.